



PERMANENT DRIVER OPTION

If you require a driver on a regular basis, e.g. home from school every afternoon, to extra-murals twice a week etc. we place you with a permanent driver in the category of your choice.

The **Company Payment** is made directly to *Soccermom* at the beginning of the month; the **Student Payment** is made directly to the student at the end of the month according to the hours worked *and* km's driven. Km's are *only* calculated from pick up to drop off points. The rates are calculated per driver and not per child.

		COMPANY PAYMENT	STUDENT PAYMENT	
		Monthly Payment	Rate per trip/hour	Recommended Rate per km
Category A	Student	R 250	R40 – R45	R 2.90
	Valid Drivers Licence			
Category B	Student 21 years +	R 280	R45 – R50	R 2.90
	Valid Drivers Licence			
Category C	Student 21 years +	R 330	R50 – R55	R 2.90
	Valid Drivers Licence			
	Valid PDP (Professional Driving Permit)			
Category D	Student 21 years +	R 400	R55 – R60	R 2.90
	Valid Drivers Licence			
	Valid PDP (Professional Driving Permit)			
	Advanced Driver Trained			

Please note: We have a **R150** registration fee payable before any applications are processed. This registration fee is fully refundable. Please see terms and conditions in the application form.



TEMPORARY DRIVER OPTION

If you require a driver on an *irregular* basis you can join our **temporary driver scheme**.

		Monthly admin payment	Rate per trip	Rate per km
Temporary Driver	Category B, C or D drivers	None – once off registration fee only	R 80.00 (standard) R95.00 (less than 24 hour notice)	R 2.90

Please note: We have a **R150** registration fee payable before any applications are processed.

NB - Prices for both temporary and permanent drivers are subject to change in extreme or unusual circumstances. E.g. If the distance between school and home is more than 15km an additional direct petrol charge may apply to compensate the driver for the trip back, please contact us for a personalised quote in this regard.

Please note that the minimum requirement for a permanent driver is 3 months; please contact us to calculate a personalised quote for you if your requirement falls in between the two schemes available.

Rate per km dependent on petrol price. Annual increases may apply.

OPTION BENEFITS

Permanent Driver Benefits:

- Provision of a tailor-made service contract for you and your driver covering all aspects of liability, insurance and safety requirements.
- Access to Buddy System Scheme where we try match up families from the same school with one driver – the **student** payment can then be shared.
- Access to our temporary driver scheme in cases of emergency e.g. your current driver is ill.
- No large placement fee upfront
- Continuous access to new drivers if needed (at a R150 replacement fee)
- Continuous updates from Soccermom Administration regarding petrol prices fluctuations, recommended rate per km, changes in legislation etc.

Temporary Driver Scheme Benefits:

- No commitment, you only pay when you need a driver.
- No monthly payments to Soccermom administration in months that driver is not needed.
- Last minute arrangements in cases of emergency available, special arrangements available for difficult periods available, e.g. business trips
- Continuous updates from Soccermom Administration regarding petrol prices fluctuations, recommended rate per km, changes in legislation etc.

FREQUENTLY ASKED QUESTIONS

1) Why do I pay a company payment as well as a student payment?

Many agencies charge a large placement fee in order to place a permanent driver/au pair; we prefer to split this payment up monthly. We do not take a percentage of drivers pay therefore a standard monthly fee is charged instead of a placement fee, this minimizes your risk as a client.

2) What if the trip only takes 20 minutes?

The first hour of work per day is always paid to the full, regardless of trip length as the driver normally does work for longer than the actual trip length in order to complete the route and return to their own destination. However, if there is a second trip to be driven on the same day the second hour is paid pro rata. An agreement needs to be made together with the driver as to the final calculation of time and payment. (Temporary driver rates are not paid pro rata).

3) How are km measured?

Km's are only measured from pick up to drop off point, when the children are in the car.

4) Why do I pay a registration fee

We start working on your request as soon as we receive it, as clients may sign up with another agency or withdraw their request half way through the process we charge a registration fee. Please note however that the registration fee is *fully* refundable if no potential candidate is presented within 3 months.

5) What happens if there are school holidays or I am on leave?

You only pay for the days/hours that the driver works. Therefore your student payment will be calculated accordingly for that month. The company payment is however due in full every month in which your driver works as this charge is the placement fee divided into monthly instalments.

6) What happens if I want to cancel a scheduled trip?

The relationship exists between you and your driver, you can contact your driver directly in order to change schedules or cancel a trip. There are no penalties charged for a cancelled trip however if the driver is already on their way to the pick up point the hourly rate including km's driven is due. For temporary clients if the scheduled trip is cancelled on the day a 50% charge will apply.

7) What happens if my driver is unavailable for a scheduled trip?

The driver must give 72 hours notice if they are unavailable e.g. exam, extra class etc. The driver must give 42 hours notice or present a doctors note if they are ill. Soccermom can then be contacted for a temporary driver. If the due notice is not given then the driver is liable for the *additional* cost incurred by using a temporary driver. Please note the temporary driver rate is R80 per hour. (R95 per hour with less than 24 hours notice).

8) What happens if I am unhappy with my driver?

Soccermom will try replace your driver as soon as possible should you be unhappy with your driver or the driver decides to withdraw their services. 1 months notice needs to be given to Soccermom in order to find a replacement. *Any* replacement will incur an additional replacement fee of R150 (unless the driver needs to be replaced within the first month).

9) Why is there a replacement fee if I am already paying monthly?

The monthly fee payment is used to cover the placement of your original driver. This replaces the once off fee, with little guarantee, that other agencies charge. Soccermom is therefore taking on the risk of your driver resigning prematurely or not performing to your expectation. The replacement fee is therefore an administration fee for the processing of the new driver request. This fee is due for all new driver requests regardless of the circumstances.